

: Prevea360 Silver Copay Plus 4800X02 (Zero Cost Sharing)

Coverage for: Individual/Family | Plan Type: HMO

Coverage Period: 01/01/2024 - 12/31/2024

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, sbc.prevea360.com/individual or call 877.357.3173 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 877.357.3173 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a network provider?	Not Applicable	This <u>plan</u> does not use a <u>provider network</u> . You can receive covered services from any <u>provider</u> .
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

Version Number: Prevea 01/01/2021

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	No charge	Not Covered	No coverage for chiropractic maintenance or long-term therapy.
	Specialist visit	No charge	Not Covered	No coverage for infertility services. No coverage for acupuncture.
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	Not Covered	Services under the Affordable Care Act (ACA) guidelines will be covered as preventive. Services may have a limit on number of visits and/or specific age requirements. For additional information please see the <a href="Preventive Services">Preventive Services</a> section in your Member Certificate. You may have to pay for services that are not preventive. Ask your <a href="preventive">provider</a> if the services needed are preventive. Then check what your <a href="plan">plan</a> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not Covered	None
<b>,</b>	Imaging (CT/PET scans, MRIs)	No charge	Not Covered	
If you need drugs to	Preferred generic drugs (Tier 1)	No charge / prescription (retail and mail order)	Not Covered (retail and mail order)	
treat your illness or condition  More information about	Non-Preferred generic, Preferred brand drugs (Tier 2)	No charge / prescription (retail and mail order)	Not Covered (retail and mail order)	None
prescription drug coverage is available at	Non-preferred generic, Non- preferred brand drugs (Tier 3)	No charge / prescription (retail and mail order)	Not Covered (retail and mail order)	
prevea360.com/pharma cy	Specialty drugs (Tier 4)	No charge / prescription (retail); Mail order maintenance	Not Covered (retail and mail order)	Infertility drugs not covered (retail and mail order).

	What You Will Pay				
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
		prescriptions not covered.			
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	Not Covered	None	
surgery	Physician/surgeon fees	No charge	Not Covered		
If you need immediate	Emergency room care	No charge	No charge	Initial emergency services are covered with out-of-network providers. Copay is waived if admitted for observation or inpatient.	
medical attention	Emergency medical transportation	No charge	No charge	None	
	Urgent care	No charge	No charge	Initial <u>urgent care</u> services are covered with <u>out-of-network providers</u> .	
If you have a hospital	Facility fee (e.g., hospital room)	No charge	Not Covered	None	
stay	Physician/surgeon fees	No charge	Not Covered	None	
If you need mental health, behavioral	Outpatient services	No charge	Not Covered	None	
health, or substance abuse services	Inpatient services	No charge	Not Covered	None	
	Office visits	No charge	Not Covered	Home or intentional out of hospital deliveries	
If you are pregnant	Childbirth/delivery professional services	No charge	Not Covered	are not covered. Maternity care may include tests and services described elsewhere in the	
, , <b>.</b>	Childbirth/delivery facility services	No charge	Not Covered	SBC (i.e. ultrasound). Childbirth/delivery facility services: Maximum of 3 copays per admission.	
If you need help	Home health care	No charge	Not Covered	60 visits/contract period.	
recovering or have other special health needs	Rehabilitation services	habilitation services No charge N	Not Covered	Inpatient Rehabilitation Care - 60 days/contract period. Physical, Occupational and Speech Therapy - 20 visits per therapy type/contract	

			What You Will Pay		Limitations, Exceptions, & Other Important Information
Common Medical Event		Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	
					period. Services for custodial care are a policy exclusion.
		Habilitation services	No charge	Not Covered	Habilitative therapies - 20 visits per therapy type/contract period. Services for custodial care are a policy exclusion.
		Skilled nursing care	No charge	Not Covered	30 days/confinement.
		Durable medical equipment	No charge	Not Covered	None
		Hospice services	No charge	Not Covered	None
		Children's eye exam	No charge	Not Covered	None
		Children's glasses	No charge	Not Covered	One pair per contract year.
	If your child needs dental or eye care	Children's dental check-up	Not Covered	Not Covered	This policy does not include pediatric dental services as required under the federal Patient Protection and Affordable Care Act. This coverage is available in the insurance market and can be purchased as a stand-alone product. Please contact your insurance carrier, agent, or the Federally Facilitated Exchange if you wish to purchase pediatric dental coverage or a stand-alone dental services product.

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
 Acupuncture
 Bariatric Surgery
 Cosmetic services including surgery
 Dental care (Adult)
 Infertility Treatment
 Long-term care
 Non-emergency care when travelling outside the U.S.
 Private-duty nursing
 Routine eye care (Adult)
 Routine foot care
 Weight Loss Programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Hearing aids (Limited to one aid per ear every 36 months)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Prevea360 Health Plan at 877.357.3173 (TTY: 711) or <a href="mailto:prevea360.com">prevea360.com</a>; U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>; Wisconsin Office of the Commissioner of Insurance at (800) 236-8517 or <a href="https://oci.wi.gov/consinfo.htm">https://oci.wi.gov/consinfo.htm</a>; or Healthcare.gov at <a href="https://oci.wi.gov/consinfo.htm">www.Healthcare.gov</a> or call 1-800-318-2596. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://oci.wi.gov/consinfo.htm">Health Insurance</a> <a href="https://oci.wi.gov/consinfo.htm">Marketplace</a>, visit <a href="https://oci.wi.gov/consinfo.htm">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at <a href="http://oci.wi.gov/">http://oci.wi.gov/</a> or call (800) 236-8517.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 877.357.3173 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 877.357.3173 (TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 877.357.3173 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 877.357.3173 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



**Total Example Cost** 

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■The plan's overall deductible	\$0
■Specialist copayment	\$0
■Hospital (facility) coinsurance	0%
■Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example. Decryocald nave			
In this example, Peg would pay:  Cost Sharing			
Deductibles	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions			
The total Peg would pay is			

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■The <u>plan's</u> overall <u>deductible</u>	\$0
■Specialist copayment	\$0
■Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

**Prescription drugs** 

**Total Example Cost** 

\$12,700

Durable medical equipment (glucose meter)

In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■The plan's overall deductible	\$0
■Specialist copayment	\$0
■Hospital (facility) coinsurance	0%
■Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Total Example Cost** 

\$5,600

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

In this example, Mia would pay:				
Cost Sharing				
<u>Deductibles</u>	\$0			
Copayments	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$0			

\$2,800

# Discrimination is Against the Law

The Health Plan complies with applicable Federal civil rights laws and will not discriminate against any person based on his or her race, color, creed, religion, national origin, sex, gender, gender identity, health status including mental and physical medical conditions, marital status, familial status, status with regard to public assistance, disability, sexual orientation, age, political beliefs, membership or activity in a local commission, or any other classification protected by law. The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats such as large print, audio, and braille.
- Provides free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact the number on the back of your identification card. If you believe that we have failed to provide these services or discriminated in another way on the basis of your race, color, creed, religion, national origin, sex, gender, gender identity, health status including mental and physical medical conditions, marital status, familial status, status with regard to public assistance, disability, sexual orientation, age, political beliefs, membership or activity in a local commission, or any other classification protected by law, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422, TTY: 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201 800-368-1019, TTY: 800-537-7697. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

## If you want free help translating this document, call 1-877-317-2410 (TTY: 711).

Si desea recibir asistencia gratuita para la traducción de este documento, llame နမ္နါလို့ သည်တမြာစျာကလိုလျာက်လုံးကျိုင်ထံလိုအီးအယို, ကိုး 1-877-317-2410. al 1-877-317-2410.

Yog koj xav tau kev pab dawb txhais daim ntawv no, hu rau 1-877-317-2410. 如果您需要我們免費幫您翻譯此文件,請致電 1-877-317-2410。

Nếu quý vị muốn giúp dịch tài liệu này miễn phí, gọi 1-877-317-2410.

Sanadnikun kaffaltiimaleeakkaisiniifhiikamuyoobarbaadd-an 1-877-317-2410 tiinbilbilaa.

> إذا كنت ترغب في مساعدة مجانية لترجمة هذا المستند، فاتصل على ألرقم 2410-317-377-1.

Если вы хотите получить бесплатную помощь в переводе этого документа, позвоните по телефону 1-877-317-2410.

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Wenn Sie kostenlose Hilfe zur Übersetzung dieses Dokuments wünschen, rufen Sie 1-877-317-2410 an.

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Jeśli potrzebujesz bezpłatnej pomocy w przetłumaczeniu tego dokumentu,

اگر آپ اس دستاویز کا ترجمہ2410-317-877-1 پرکال کریں کروانہ کے لئے مفت مدد چاہتے ہیں، تو